

Wantana WattanaTham. (2014). *Psychological and Situation on Factor Related to Effective Teamwork Behavior of Employees of the Mall Group*. Master Thesis, M.S. (Applied Behavioral Science Research). Bangkok:Graduate School, Srinakharinwirot University. Thesis Committee: Assoc. Prof. Dr.Ungsinun Intarakamhang

The purposes of this comparative correlational research were to find the interaction between the situation factors and the psychological traits related to an effective teamwork behavior, and to study the main factors predicting an effective teamwork behavior. The samples were 332 employees of the Mall Group with the proportional stratified random sampling techniques. This research consisted of 9 instruments, which were in form of summated rating scales 6 levels. The data were analyzed by t-test independent, Pearson's sample correlation coefficient, two-way ANOVA and hierarchical multiple regression enter method.

The results were found that: 1) there was an interaction between the emotional quotient and the social support from a team leader influenced on overall effective teamwork behavior 2) the total factors could predict an effective teamwork behavior by 78.9%, and the variables influencing an effective teamwork behavior were an organizational commitment, a resilience of work, and a social support from the team leader.